

Liberty Programming

“We chose Socket because, from the time I requested a quote to the time the service was delivered, customer service was simply outstanding.”

—Sebastian Gonzalez, Co-Founder
Hannibal, MO



www.libertyprogramming.com

Industry

Web Programming

Socket Services

Data T1

Geographical Location

Hannibal

Maintaining an efficient network for off-site employees.

Client

Liberty Programming, LLC develops state-of-the-art, custom-made Internet applications. Serving small to mid-sized businesses in the tri-state area, the technology-based company develops solutions to foster productivity for its customers. Due to the accessibility of Web programming, the company's work is mainly performed by off-site employees through remote desktops.

Challenge

Growing by leaps and bounds, Liberty Programming needed an Internet service provider to supply consistent service and help maintain business if any problems were encountered. The company's previous provider did not offer the one-on-one personal service necessary to ensure business continued as planned throughout all hours of the day and night.

Solution

Socket provided Liberty Programming with a competitive quote for reliable and fast data service via a T1 connection. Now, Liberty Programming has 24 channels devoted to providing fast and reliable Internet traffic. This allows employees to focus solely on serving customers. Socket's personal customer care and technical support were also a draw to Sebastian Gonzalez, co-founder, who was relieved to know he could speak to a local representative in Missouri every time assistance was required.

Result

A T1 connection from Socket allowed Liberty Programming to offer services and applications requiring a higher amount of network traffic, including fax broadcast, server monitoring and lead creation Web sites. The increased reliability gives Liberty Programming and its customers peace of mind. And with Socket, Gonzalez will always have local, one-on-one personal support and consistent service that increases efficiency and maximizes customer satisfaction.